

Bar code

# Hisense

**50A7G**  
**55A7G**  
**65A7G**  
**75A7G**

## **QUICK SETUP GUIDE**

Before using the TV, please read this guide thoroughly and retain it for future reference. For more detailed instructions, please see the User Manual or the E-Manual.

# Declaration

## **HISENSE LIMITED PTY WARRANTY AND DISCLAIMER**

### ACCEPTANCE OF TERMS: Televisions

By using this Television, you agree to the terms and conditions outlined in the Warranty and, where applicable, the Disclaimer. If you do not agree to the terms and conditions you have the option to return the Television to the relevant retailer within 7 days of the original purchase date and obtain a refund, provided the Television has not been used or damaged.

## **HISENSE DISCLAIMER**

### THIRD PARTY CONTENT AND SERVICES: Televisions

#### **What does this Disclaimer apply to?**

1. This Disclaimer applies in relation to any television (together with any remote and other accessories supplied with it) (**Television**) supplied by Hisense Australia Pty Ltd (**Hisense**) or an Authorised Retailer, and if you can access any third party software application, content and/or services (**Third Party Content and Services**) through the Television.
2. This Disclaimer does not limit your rights under the Australian Consumer Laws (for Australian customers) or the Consumer Guarantees Act 1993 (for New Zealand customers).

#### **The basis on which Third Party Content and Services are provided**

3. Third Party Content and Services are **accessed and used at your own risk**, regardless of who installed the Third Party Content and Services on the Television. To the maximum extent permitted by law, Hisense makes no warranty, guarantee, representation or undertaking in relation to any Third Party Content and Services.
4. You must comply with any terms and conditions relating to the Third Party Content and Services.
5. Hisense can **restrict your access** or use of certain Third Party Content and Services
6. **Hisense is not liable or responsible for your use of the Third Party Content and Services**, including for any:
  - a. charges relating to your use of the Third Party Content and Services;
  - b. claims, liabilities, loss and damage arising out of (or in connection with) any of the Third Party Content and Services;
  - c. breach of the law or the rights of any other person or entity arising from the use of any Third Party Content and Services; or
  - d. customer service or support in relation to any Third Party Content and Services.
7. **You acknowledge and agree that:**
  - a. the performance of the Third Party Content and Services will depend on variables beyond the control of Hisense;
  - b. certain Third Party Content and Services may require internet access, express consent regarding the collection and use of personal information, other accessories which are sold separately and/or other requirements;
  - c. the Third Party Content and Services (including their intellectual property rights) will remain the property of the relevant provider of the Third Party Content and Services (**Third Party Provider**).
8. **Your other obligations:** You must:
  - a. ensure that your use of the Third Party Content and Services complies with all applicable laws, and the intellectual property and other rights of the Third Party Provider;
  - b. not modify, duplicate, publish, upload, distribute, translate, adapt, market or use any part of the Third Party Content and Services, without the prior written consent of the relevant Third Party Provider unless expressly permitted by this Disclaimer, the Warranty or any other applicable terms and conditions;
  - c. adhere to any additional terms where a Third Party Content or Service requires internet access; and
  - d. pay any additional charges relating to the use of a Third Party Content and Service.

## Important Safety Precautions



This symbol alerts user about the presence of a dangerous voltage not isolated inside the product which can be sufficiently powerful to constitute a risk of electrocution.



This symbol alerts user about the presence of important operating instructions and maintenance in the document enclosed in the package.



**ATTENTION**

**RISK OF SHOCK  
ELECTRIC**



Do not open the back cover.

In no case the user is allowed to operate inside the TV set. Only a qualified technician is entitled to operate.



AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.



Class II product: This symbol indicates that it does not require a safety connection of protective earthing (ground).

## Disposal of Used Electrical & Electronic Equipment



Packaging and electrical goods should be recycled appropriately, and not treated as household waste. Please dispose of this equipment at your applicable collection point for the recycling of electrical & electronic equipment waste. By ensuring the correct disposal of this product, you will help prevent potentially hazardous to the environment and to human health, which could otherwise be caused by unsuitable waste handling of this product. The recycling of materials will help conserve natural resources. Please do not therefore dispose of your old electrical and electronic equipment with your household waste. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## Important Safety Precautions

### Warning

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Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

# Important Safety Precautions

## Safeguards

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Please read the following safeguards for your TV and retain for future reference. Always follow all warnings and instructions marked on the television.

### 1. A note about safety and operating instructions

Read and follow all safety and operating instructions, and retain them safely for future reference.

### 2. Heed Warnings

Adhere to all warnings on the appliance and in the operating instructions.

### 3. Cleaning

Unplug the TV from the wall outlet before cleaning. Do not use liquid, abrasive, or aerosol cleaners. Cleaners can permanently damage the cabinet and screen. Use a lightly dampened cloth for cleaning.

### 4. Wall Mount Bracket

Wall mount bracket is only available for some models. If wall mount bracket is not supplied with this product, you can buy it at the local market.

Please refer to the Installing the Wall Mount Bracket page for dimensions.

### 5. Water and Moisture

Avoid dripping or splashing of liquids onto the product. Objects filled with liquids, such as vases, should not be placed on the product.

### 6. Setting

Do not place this TV on an unstable cart, stand or table. Placing the TV on an unstable base can cause the TV to fall, resulting in serious personal injuries as well as damage to the TV. Use only a cart, stand, bracket or table recommended by the manufacturer or salesperson.

### 7. Ventilation

Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the TV and to protect it from overheating. Do not cover the ventilation openings in the cabinet and never place the set in a confined space such as built-in cabinet unless proper ventilation is provided. Leave a minimum 10cm gap all around the unit, the rear of the TV should be 6cm away from the wall.

### 8. Power Source

This TV should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company.

## Important Safety Precautions

### 9. Power-Cord Protection

Power- supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug, wall outlets, and the point where they exit from the TV. MAIN plug is used as the disconnect device, the disconnect device shall remain readily operable.

### 10. Lightning

For added protection for this TV during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the TV due to lightning or power-line surge.

### 11. Power Lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. Where installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

### 12. Overloading

Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

### 13. Object and Liquid Entry

Never push objects of any kind into this TV through openings as they may touch dangerous voltage points or short-out parts that could result in fire or electric shock. Never spill liquid of any kind on or into the TV.

### 14. Outdoor Antenna Grounding

If an outside antenna or cable system is connected to the TV, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges.

### 15. Servicing

Do not attempt to service this TV yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

### 16. Damage Requiring Service

Unplug the TV from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- (a) When the power - supply cord or plug is damaged.
- (b) If liquid has been spilled, or objects have fallen into the TV.
- (c) If the TV has been exposed to rain or water.

## Important Safety Precautions

- (d) If the TV does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the TV to its normal operation.
- (e) If the TV has been dropped or the cabinet has been damaged.
- (f) When the TV exhibits a distinct change in performance - this indicates a need for service.

### 17. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

### 18. Safety Check

Upon completion of any service or repair to the TV, ask the service technician to perform safety checks to determine that the TV is in safe operating condition.

### 19. Heat

The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

### 20. Fire

The product should be situated away from naked flame sources such as lighted candle.

### 21. Off-gassing

The TV smells of plastic is normal and will dissipate over time.



Do not mix and use new batteries with old batteries, or batteries with different types. Do not expose batteries to heat such as direct sunlight or fire. Make sure the batteries' positive and negative ends are facing the correct direction.



The device should not be exposed to dripping and spraying and it cannot be placed under objects filled with liquids.



To fully disconnect the TV, remove power plug from wall socket. Be sure to have the wall socket and power plug readily accessible.



# Contents

Figures and illustrations in this manual are provided for reference only and may differ from actual product appearance.

Parts of the software function changes with the system upgrade.

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## Accessories List

The following accessories are included with TV:



Quick Setup Guide × 1



Remote Control × 1



AAA Battery × 2



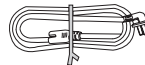
Screw × 4



Base Stand × 2



RCA Jack to AV Cable × 1



Power Cord

(Actual product may vary in appearance.)

The accessories may be different from the list above due to different models, countries/regions, please refer to the actual accessory bag.

# Installing the Stand or Wall Mount Bracket

## ⚠ CAUTION

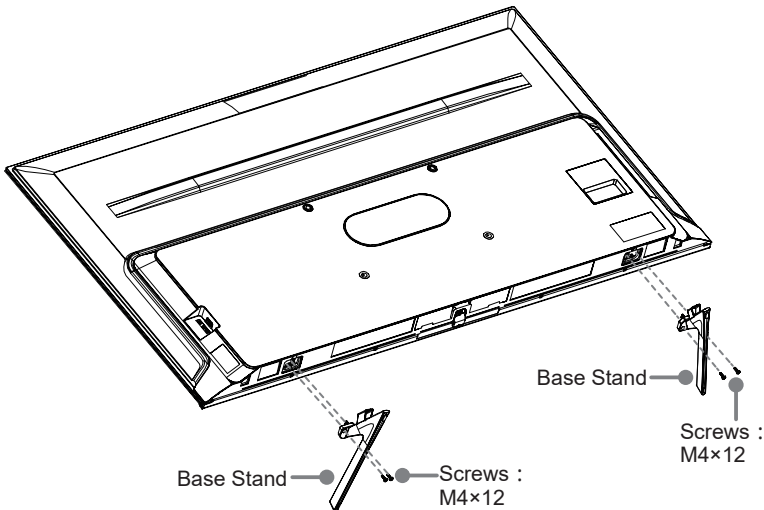
- Be sure to disconnect the AC power cord before removing a base stand or installing wall mount brackets.
- The display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is complete, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

## Installing the Stand

Follow the illustrations and textual instructions below to complete the installation steps:

1. Carefully place your TV facedown on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Take out the 2 stands from the accessory bag and then insert the stands into the bottom slots of the TV.
3. Secure the Base Stand to the TV with the 4 screws in the accessory bag tightly.

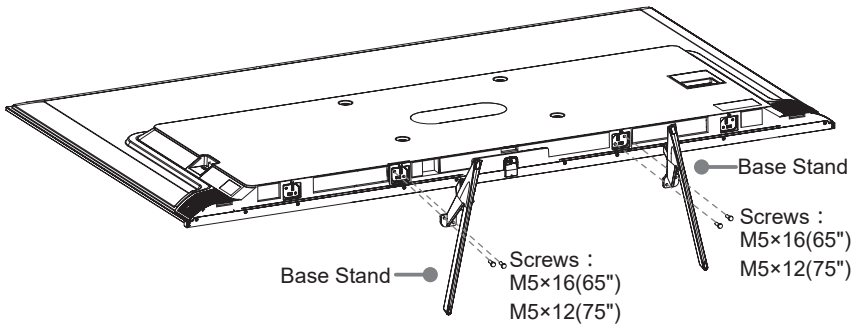
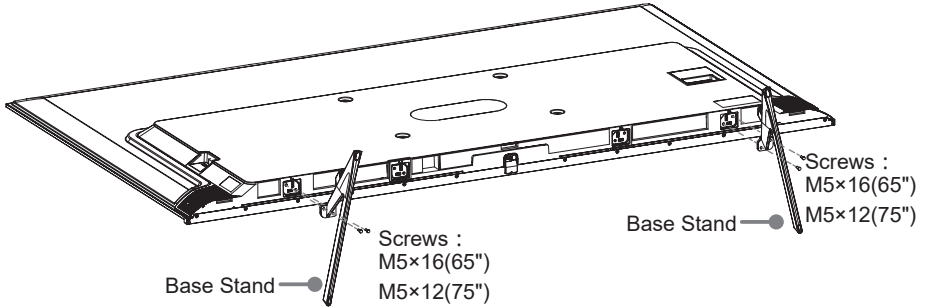
### For 50"/55"



## Installing the Stand or Wall Mount Bracket

### For 65"/75"

**Attention:** According to the size of the TV supporting surface, you can select one of the base stand installation patterns, as shown in the figure.



# Installing the Stand or Wall Mount Bracket

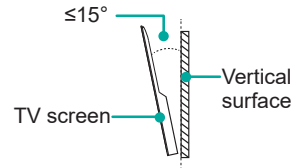
## Installing the Wall Mount Bracket

Before mounting the TV, remove the TV stand if you have already attached it, and make sure the wall mount bracket supports the weight of your TV.

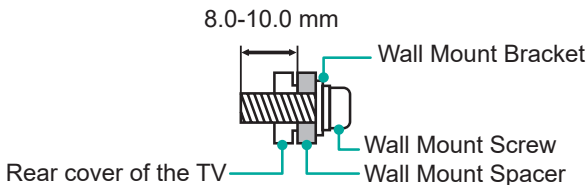
### ⚠ CAUTION

When mounting the TV on a wall, follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.

- Place spacers between the TV and bracket.
- Make sure the tilt angle between the TV screen and the vertical surface is no more than 15 degrees.
- Standard dimensions are shown below.



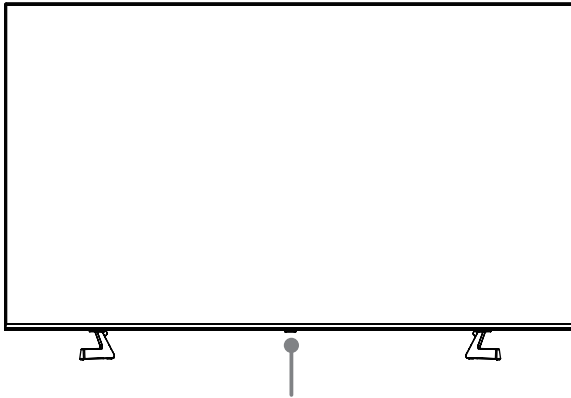
Wall mount hole pattern (mm)	300 × 200 (50"/55") 400 × 200 (65") 400 × 300 (75")
Wall mount screw size	M6



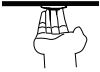
### 📌 NOTES

- The diameter and length of the screws differ depending on the wall mount bracket model.
- Wall mount bracket is optional, your device may not have wall mount bracket, please refer to the actual accessories.

## TV Front



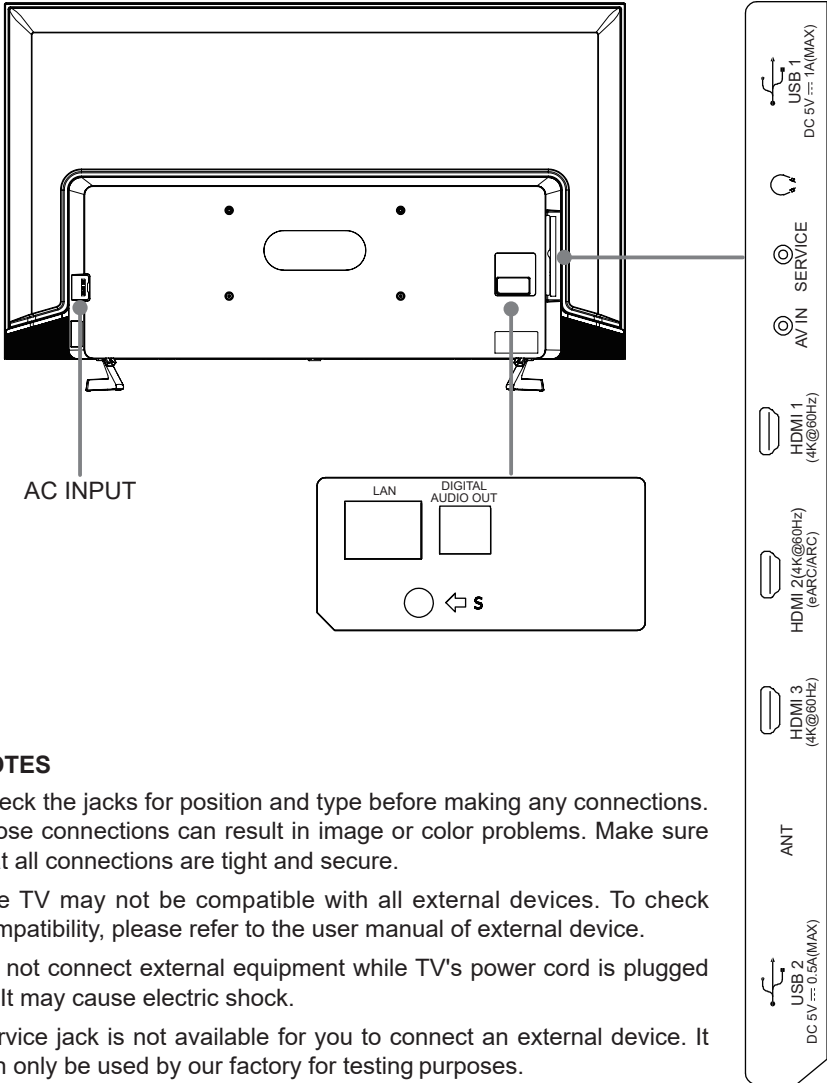
Remote sensor/Power indicator/Single button (Standby/Source)

<b>Item</b>	<b>Description</b>
<b>Remote sensor</b>	Receive remote signals from the remote control. Do not put anything near the sensor, as its function may be affected.
<b>Power indicator</b>	The light is red in standby mode.
 <b>Standby / Source</b>	Press the button to turn the TV on. Press it again to bring up the control menu and move the focus between different inputs. Long press the button to make a selection.

### NOTES

- The Picture is Only for Reference.
- Powering on the TV requires several seconds to load programs. Do not rapidly turn the TV off as it may cause the TV work abnormally.

## TV Rear

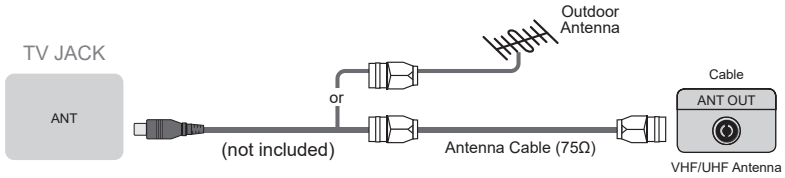


### NOTES

- Check the jacks for position and type before making any connections. Loose connections can result in image or color problems. Make sure that all connections are tight and secure.
- The TV may not be compatible with all external devices. To check compatibility, please refer to the user manual of external device.
- Do not connect external equipment while TV's power cord is plugged in. It may cause electric shock.
- Service jack is not available for you to connect an external device. It can only be used by our factory for testing purposes.

# Making Connections

- ▶ **ANT** Connect an outdoor VHF/UHF antenna or cable.



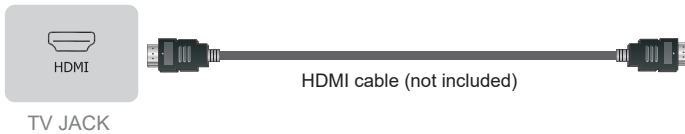
- ▶ **HDMI / AV**

Connect a HDMI / AV cable from an external AV equipment. No sound connection is needed for HDMI to HDMI connection. If the signal resolution does not match the specification table, you need to change the setting of device according to the table. Please consult your device user manual for instruction.

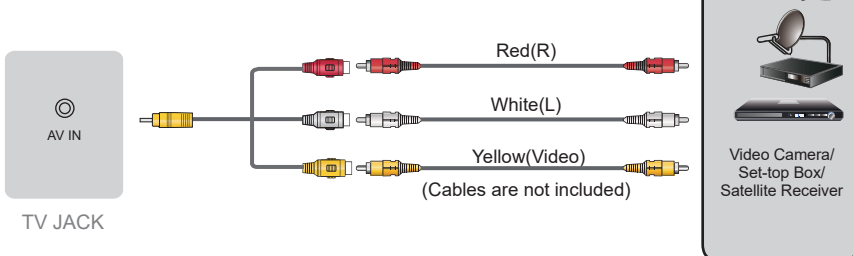
- To select the HDMI / AV

Press the **[INPUT]** button, when the list of input Source appears, press the **[^ / v / < / >]** buttons to select the source **HDMI / AV**, then press the **[OK]** button to connect.

**Video Effect: BETTER (HDMI)**



**Video Effect: GOOD (AV)**



## Making Connections

- ▶ **HEADPHONE** Connect Headphone for audio out of the TV.



### ATTENTION

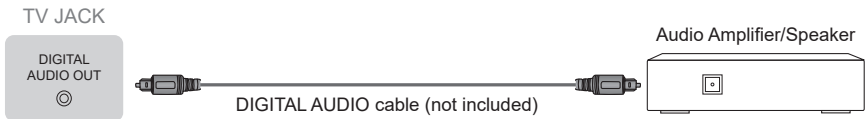
Excessive sound pressure from earphones and headphones can cause hearing loss.

### NOTE

Please make sure that the headphone you plug in is without microphone function, or it may not be supported.

- ▶ **DIGITAL AUDIO OUT** Connect to an external digital audio system.

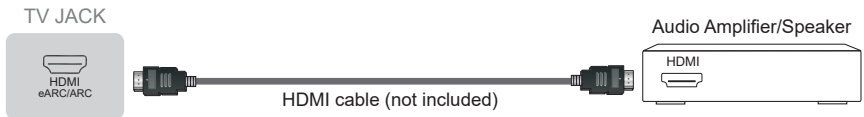
Before connecting a digital audio system to the DIGITAL AUDIO OUT jack, you should decrease the volume of both the TV and the system to avoid that the volume suddenly becomes bigger.



- ▶ **eARC/ARC** Connect an HDMI cable from an external digital audio system.

eARC/ARC enables the TV to directly output the digital sound through an HDMI cable. Please note that it works only when the TV is connected to the audio receiver that supports the eARC/ARC (Audio Return Channel) function.

When this port is used as the eARC/ARC function, it can't be used as signal input at the same time.

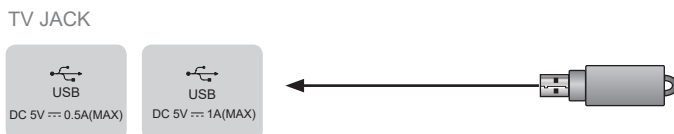




## Making Connections

### ► USB

Connect the USB1.1 and USB2.0 devices such as hard drives, USB sticks and digital cameras for browsing photos, listening music and watching movies.



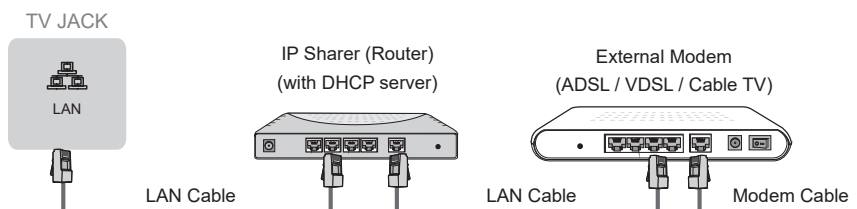
### ☒ NOTES

- When connecting a hard disk or a USB hub, always connect the mains adapter of the connected device to the power supply. If a USB 1.1 or USB2.0 device requires more than 500mA or 5V, the USB device may not be supported. Max supported current for USB 3.0 device is 1A (only for some models). Exceeding the max supported current may result in damage or data loss.
- Certain digital cameras may not be compatible with the TV.

### ► LAN (Wired setup)

Connect your TV to your network by connecting the LAN port on the back of your TV to an external modem or router using a LAN (Ethernet/Cat 5) cable. See the illustration below.

- We recommend you to use a modem or router that supports Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks already have DHCP.



## Making Connections

### Wireless setup

Connect your TV to your wireless network, you need a wireless router or modem. See the illustration below.

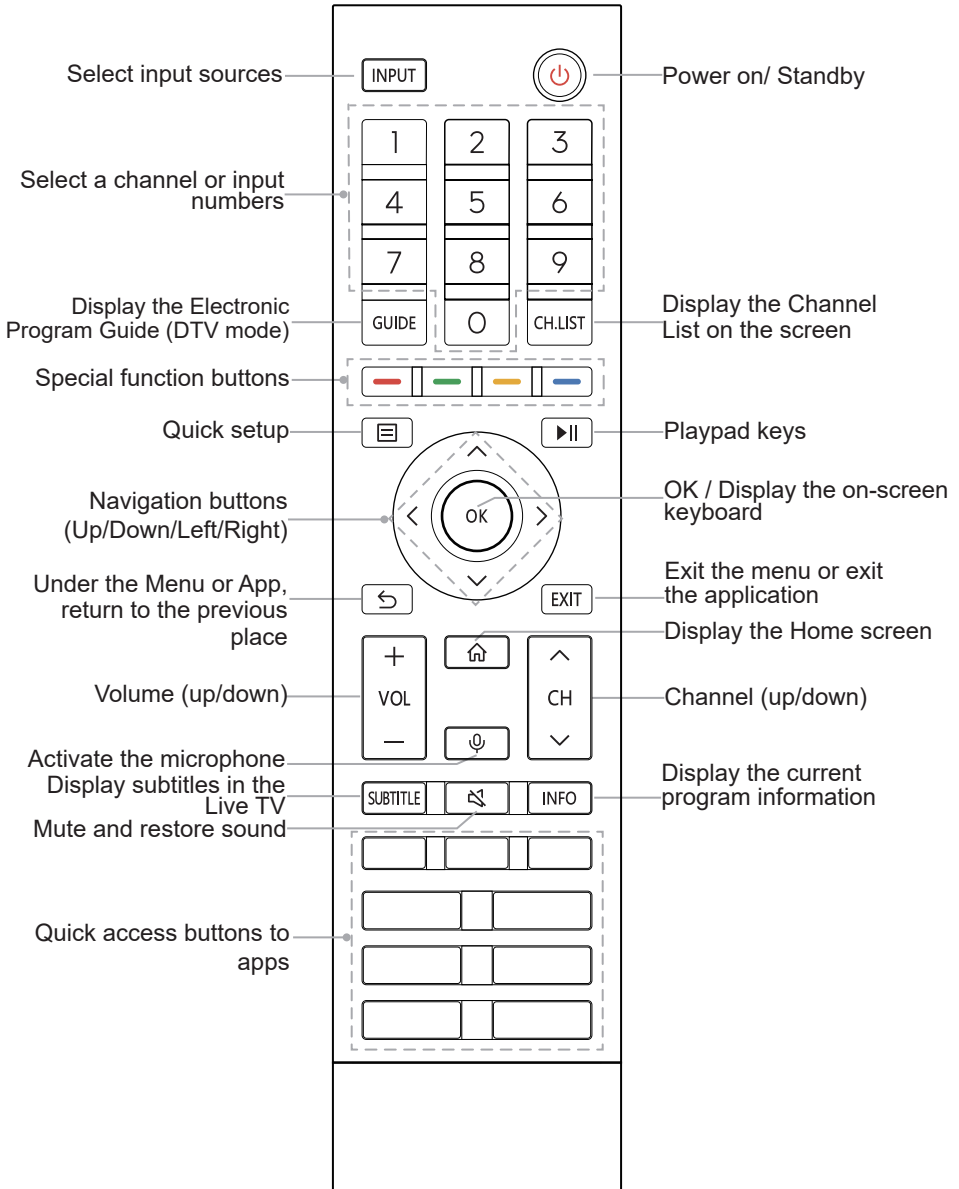
- The TV's built-in Wireless LAN Adapter supports the IEEE 802.11 a/b/g/n/ac communication protocols.



### NOTES

- You must use the built-in Wireless LAN Adapter to use a wireless network because the set doesn't support external USB network adapters.
- If the wireless router supports DHCP, your TV can connect more easily to the wireless network.
- If you apply a security system which is not listed below, it will not work with the TV.  
Security system : WPA, WEP, WPA2.
- In order to guarantee smooth network, the distance between router and TV should be less than 10 meters.

## Remote Control

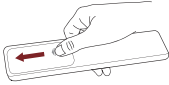


**NOTE:** The included remote control will vary depending on model, country. Check information according to the actual remote control in the accessory bag.

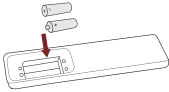
## Remote Control

### ► Installing Batteries in the Remote Control

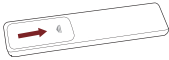
**NOTE:** Check information according to the actual remote control in the accessory bag.



1. Slide the back cover to open the battery compartment of the remote control.



2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.



3. Close the battery compartment with the cover.


### ☒ NOTES

- Product image is only for reference, actual product may vary in appearance.
- Dispose of your batteries in a designated disposal area. Do not throw the batteries into fire.
- Do not mix battery types or combine used batteries with new ones.
- Remove depleted batteries immediately to prevent battery acid from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, remove the batteries.
- Batteries should not be exposed to excessive heat, such as sunshine, heat registers, or fire.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin, wash immediately.

### ► Pairing the Remote Control (only for Bluetooth remote control)

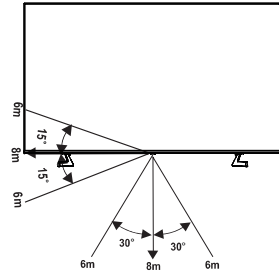
Pair the remote to the TV after you power it on. Keep the remote control within 3 metres from the TV. Press any button (except power and mic button) to pair.

### ☒ NOTES

- In special cases, press and hold [  ] button to pair.
- If an unknown error occurred with the remote, then it could have been caused by interference. Try to remove what's causing the interference and pair it again.
- If an unknown error occurred in the remote control while the battery power is normal, you can take out the batteries, press any key for 1~2 seconds, and insert them back. Then the remote control will work normally.
- The remote cannot be paired to the TV while the TV is in standby mode.

## ► Remote Control Operation Range

1. The remote control can work at a distance of up to 8 meters in front of the TV set.
2. The remote control angle: taking the remote sensor as an apex, 6 meters away, its controlled horizontal angle is within  $\pm 30^\circ$ , while the vertical angle is within  $\pm 15^\circ$ .
3. The operating distance may vary depending on the brightness of the room.



## Disposal of this unit

Product should not be damaged, dismantled or thrown in municipal waste. It should be packed and handed over to authorised re-cycler.

## Turning the TV on for the First Time

### Turning the TV on for the First Time

1. Connect the mains cable to the mains socket after you have completed all the connections.
2. The first time you turn the TV on, it will go straight into the Installation Guide.
3. Press the [ ^ / v / < / > ] buttons to navigate the menu and change the settings. Press the [OK] button to confirm.

<b>Select your Language</b>	Select your desired language to be displayed on the menu. Press menu button to set up your TV for store mode.
<b>Connect to the Internet</b>	If your TV does not automatically detect an Ethernet connection, then use a wireless network, select your network from the list that displays, also you can add a hidden network.
<b>Select your Country</b>	Select the Country where you will operate the TV.
<b>Terms &amp; Conditions, Privacy Policy</b>	Your use of this device is subject to the End User License Agreement, and lack of your acceptance of the End User License Agreement will turn off all smart features of this device. Please read the details carefully before you choose.
<b>Enhanced Viewing</b>	Enhanced viewing can automatically adjust the picture mode and sound mode so as to match with the current content displayed on this device in case it is recognized by the automatic content recognition service.
<b>Sign in your VIDAA Account</b>	Link your TV with VIDAA account.
<b>Name your TV</b>	Give your TV a name.
<b>Select your Voice Assistant</b>	Select a voice assistant that you want to use on the TV.

**NOTE:** The Guide above is for referencing purpose and may differ depending on models/countries/regions.

## Specifications

☑ Features, appearance and specifications are subject to change without notice.

If you encountered difficulty when setting up your TV, we suggest you refer to the troubleshooting tips in the User Manual or the E-Manual.

Item		50"	55"
Dimension (mm)	Without Stand (W × H × D)	1117 × 647 × 77	1226 × 709 × 78
	With Stand (W × H × D)	1117 × 710 × 257	1226 × 771 × 257
Weight (kg)	Without Stand	10.4	13.1
	With Stand	10.8	13.5
Active Screen Size (Diagonal) (cm)		126	139
Screen resolution		3840 × 2160	3840 × 2160
Audio power		10W + 10W	10W + 10W
Power consumption		Please refer to the rating label.	
Power supply		100 - 240V ~ 50/60Hz	
Standby Power		0.5W	
Receiving systems	Analog	PAL-D/K, B/G, I SECAM-D/K, B/G	
	Digital	DVB-T/T2, DVB-C	
Environmental conditions		Temperature: 5°C - 45°C Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa	
HDMI Input		60Hz (640×480, 800×600, 1024×768) 60Hz (480i, 480p, 720p, 1080i, 1080p) 50Hz (576i, 576p, 720p, 1080i, 1080p) 24Hz 25Hz 30Hz 50Hz 60Hz (3840×2160 HDMI 1,2,3)	

## Specifications

Item		65"	75"
Dimension (mm)	Without Stand (W × H × D)	1449 × 835 × 78	1675 × 960 × 78
	With Stand (W × H × D)	1449 × 906 × 306	1675 × 1046 × 366
Weight (kg)	Without Stand	18.5	27.9
	With Stand	19.1	28.5
Active Screen Size (Diagonal) (cm)		164	189
Screen resolution		3840 × 2160	3840 × 2160
Audio power		10W + 10W	10W + 10W
Power consumption		Please refer to the rating label.	
Power supply		100 - 240V ~ 50/60Hz	
Standby Power		0.5W	
Receiving systems	Analog	PAL-D/K, B/G, I SECAM-D/K, B/G	
	Digital	DVB-T/T2, DVB-C	
Environmental conditions		Temperature: 5°C - 45°C Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa	
HDMI Input		60Hz (640×480, 800×600, 1024×768) 60Hz (480i, 480p, 720p, 1080i, 1080p) 50Hz (576i, 576p, 720p, 1080i, 1080p) 24Hz 25Hz 30Hz 50Hz 60Hz (3840×2160 HDMI 1,2,3)	





### What is Freeview Plus?

Freeview Plus is a new television service delivered via broadband providing a state of the art Electronic Program Guide (EPG) and seamless access to catch-up TV across the free-to-air networks with the simple press of a button.

### How does it work?

First ensure the TV is connected to internet and an antenna system. Then when you're watching TV, you'll briefly see a prompt at the top left of the screen. Press the 'Green' button on your remote to launch Freeview Plus. More information about Freeview Plus can be found on <http://www.freeview.com.au/>

### NOTE

Freeview Plus service only available in Australia territories.



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