

E-manual MSD 6886 VU3.0 Eu rope



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Content

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Channel Scan

 > [System settings](#) > [Channel](#) > [Auto Scan](#)

- [Auto Scan](#)

Automatically scan for channels to view programmes from your TV source.

- [Satellite](#)

- Single satellite: You can use single satellite if you only have one satellite equipped.
- DiSEqC: You can choose DiSEqC if you have DiSEqC equipment. Up to four satellites in DiSEqC 1.0 mode can be installed.

If you are using a motorized antenna, you can use DiSEqC 1.2 mode.

- Unicable: If your house is equipped with Unicable satellite distribution you should use this option.

Please make sure that you know the Unicable band and frequency that can be used. The information should be available on the equipment or the landlord can provide it.

- [Antenna](#)

- Channel: Select from All channels or Free channels.
- Scan Mode: Select whether you want to search digital channels only (DTV), digital and analog channels (ATV+DTV) or analog channels only (ATV).
If you receive DVB-T or DVB-T2 signal, you can use DTV.
- LCN: You can switch on LCN (Logical Channel Number) if you want to use the channel list. Please note that some operators are restricted to manually change the channel order.
If you switch off LCN, then the channel list can be edited after channel scan. (This function is only applicable in some countries.)



- [Cable](#)

- Channel: Select from All Channels or Free Channels.
- Scan Mode: Select whether you want to search digital channels only (DTV), digital and analog channels (ATV+DTV) or analog channels only (ATV).
- LCN: You can switch on LCN (Logical Channel Number) if you want to use the channel list. Please note that some operators are restricted to manually change the channel order.
If you switch off LCN, then the channel list can be edited after channel scan. (This function is only applicable in some countries.)

 > [System settings](#) > [Channel](#) > [Advanced Settings](#)

- [DTV Manual Scan](#)

Manual scan TV program in digital signals.

When the DTV Manual Scan screen appears, press  /  button to select Antenna, Cable or Satellite and then press [Start](#) to commence the search of that channel. When the signal has been tuned, signal strength will be displayed on the screen.

Live TV

- [ATV Manual Scan](#)

Manual scan TV program in analog signals.






- Frequency: Input the channel frequency that you desired.
- Picture System: Select the Colour System.
- Sound System: Select the Sound System.

Channel Edit



 > [System settings](#) > [Channel](#) > [Channel Edit](#)

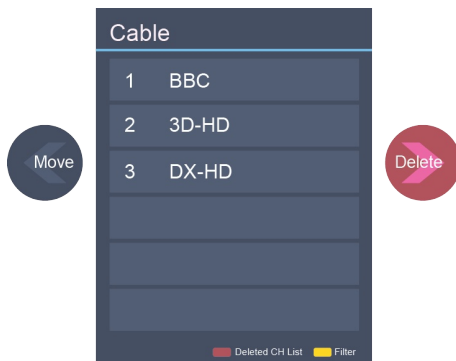
Manually edit the channel list order to your preference.

- [Edit the channels](#)

- Press  button on the selected channel then a checkbox will appear. You can select more channels at the same time to move or delete them.
- Delete: Press  button to delete the selected channel.
- Restore: Press  [RED] button to enter the list of deleted channels. Press  button to restore the deleted channel.
- Move: Press  button to move the selected channel.

 NOTE

- Moving the channels could be restricted by the operator. If you want to be able to move channels, we recommend not to choose an operator during channel scan and LCN should be set to Off.
- Filter: Press  [YELLOW] button, the filter screen will pop up. Press  button to select Options, the channel list can be updated.



Edit the channels

- [Edit the favorite channels](#)

You can add favorite channels or move/remove favorite channels.

- [Export to USB](#)

Allows you to export the current channel list to a USB storage device.

- [Import from USB](#)

Allows you to import a previously exported channel list via a USB storage device.

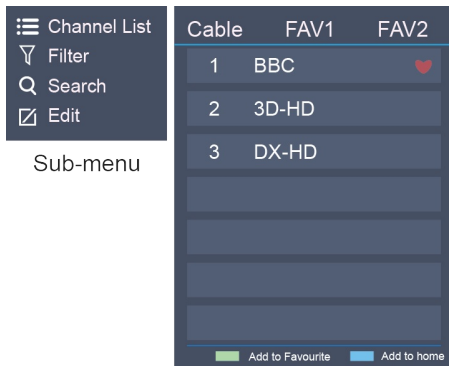
Channel List

- **Display the channel list**

In Live TV, press **OK** or **CH.LIST** button on the remote control to display the Channel List menu.

- **Enter the sub-menu of channel list**

OK or **CH.LIST** > **<**



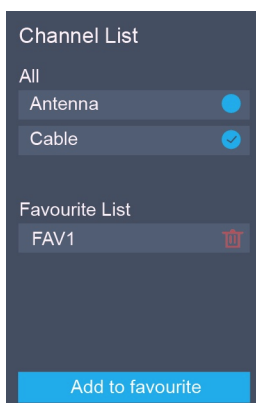
Channel list menu

- **Introduction of the sub-menu**

1. Channel List

OK or **CH.LIST** > **<** > **Channel List**

- **All**
Displays the channels that have been automatically searched.
- **Favourite List**
Displays favourites lists 1 to 4. (Max 4 fav lists can be added)
- **Add to favourite**
Add an additional favorite list.



2. Filter

Select channels by content, child lock, scrambled.

3. Search



Quick access to channels.

4. Edit

Edit the channel list.

Favorite

Viewing your 'Favorites' list

Press  or  button to call out the Channel list, the channel list appears on the right side of the screen, a heart-shaped icon will appear next to your favorite channel.

Edit the favorite list

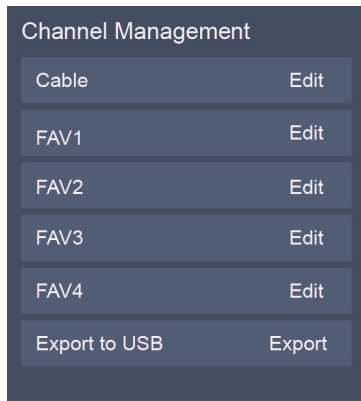
There are 2 ways to enter the edit menu :




 or  >  > Edit > FAV1-FAV4

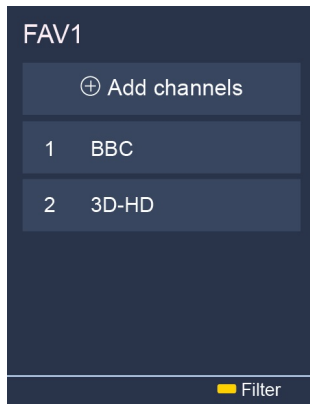
or

 > Settings > Channel > Channel Edit > FAV1-FAV4

The Edit Favorites screen appears.



- **Adding channels to a Favorites list**
Select the  **Add channels** to add the selected channel to the favorite list.
- **Moving channels from a favorites list**
Select channels in a favorites list, press  button to move the selected channel.
- **Deleting channels from Favorites list**
Select channels in a favorites list, press  button to remove the selected channel.



NOTE

- These steps should be operated under TV inputs.
- Before you edit the fav lists, complete channel scan first.
- You can add channels from various reception types to the FAV list.

GUIDE



It provides convenience to check TV programs that will be available in the next 7 days. The information displayed by the Guide is made available by the commercial television networks for digital channels only. The Guide also provides a simple way to record your favorite programs and a reminder function which can switch channel automatically at scheduled time so that you will not miss programs of interest. (The availability and amount of programme information will vary, depending on the particular broadcaster).

- Press  button on the remote control to display channel information on program guide list.

- [Watch](#)

When a current program is selected, press the  button to switch to the channel you want to see.

- [PVR/Reminder](#)


Press  /  button to select the channels. Press  /  button to select program based on the time schedule.

Press  button on the remote control to select PVR or Reminder.


NOTE

- PVR/Reminder in the Guide is only available for programmes that haven't been aired yet.
- A storage device (space should be no less than 2G, transfer rate should be no less than 5MB/s) must be attached to the television for recording purposes.
- The TV will record the program even in standby mode.
- The PVR function is only applicable in certain models.
- [Schedule](#)

Live TV


Press the  [RED] button to view a list of scheduled reminders and recordings.

- **Programme Colour**


Press  [GREEN] button on the remote control to choose colours to indicate different genres in the Guide for quick and easy viewing.

(This function is only available in some countries.)

- **24-**

Press the  [YELLOW] button to select the yesterday programmes.




- **24+**

Press the  [BLUE] button to select the next day programmes.


PVR

The PVR function allows you to easily record digital television content for later viewing. The function is only available in DTV source. To use PVR, you must connect a USB device for recording. The format of the storage disk should be NTFS, FAT32, EXT4. The PVR will not function if a data storage device has not been connected.

- **Schedule Recording**

Press  button, Select the program to be played, press  button to set the appointment time and period, the reservation is successful. Press  [RED] button to view the scheduled recording. In schedule recording list, you can readjust the reservation information that has been set.

- **Instant Recording**

1. Press  button to select PVR
2. Select the partition, and the HDD speed will be tested(appear when using for the first time).
3. You can choose to manually stop or automatically match the program time.

- **Standby record**

If you press the power button during recording, TV will go into standby mode but the recording process is still going on. If you press power button again and wake up the TV, recording process will not be affected. After recording, the recorded file will be automatically saved to the disk.

 **NOTE**

- The storage space of your USB device should be no less than 2G (for 15 minutes high definition video).
- If the transfer rate of your hard disk is too slow, a pop-up notice will appear, in this case, you can try another one.
- The PVR function doesn't support analogue channels.
- The schedule recording function is not available while you are watching a programme that is currently being broadcast.
- Some broadcasters may restrict to record the program.
- During the recording progress, channels locked with Channel Lock(password needed) are disabled to watch.
- The PVR function is disabled for scrambled channels(CI module needed).

- The PVR function is only applicable in certain models.

Recording List

Accessing the recording list

See the list of recorded programs and scheduled recordings.

To enter the recording list :


 > [Recording List](#)

Managing the recording list

 > [Recording List](#) > [Recorded](#)

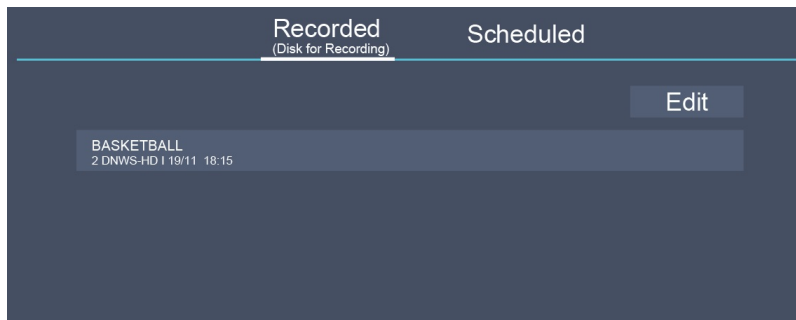
You can watch or delete recorded programs.

- [Delete the recorded program](#)

Select [Edit](#) and then select recorded program in recording list, press  button to remove the recorded program.

- [Watch](#)

Select recorded program in recording list, press  button to watch the recorded program.




Managing the schedule recording list

 > [Recording List](#) > [Scheduled](#)

You can change scheduled recording information or cancel scheduled recordings.

- [Delete the scheduled program](#)

Select [Edit](#) and then select scheduled program in schedule list, press  button to remove the scheduled program.

- [Edit scheduled program](#)

Select scheduled program in schedule list, press  button to adjust the scheduled program.

Live TV



NOTE

- The Recording List function is only applicable in certain models.

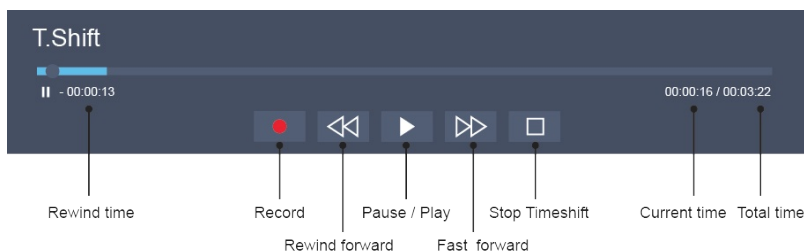
Timeshift

This option allows you to pause and rewind live TV. This function operates by recording temporarily to a storage device. Please ensure your storage device is connected and there is enough free disk space. Otherwise the recording will not commence.

Press **v** button on the remote control to select T.Shift and then the menu will appear, press **⏸** to pause the live broadcast and press **▶** to play. Press **⏮** to watch reverse and press **⏭** to watch advance playback rapidly. Press **□** to exit the function and watch the current broadcast. Press **●** to record current broadcast.

NOTE

- The T.Shift function doesn't support analogue channels.
- The storage space of the USB device should be no less than 1G.
- The Timeshift function is only applicable in certain models.



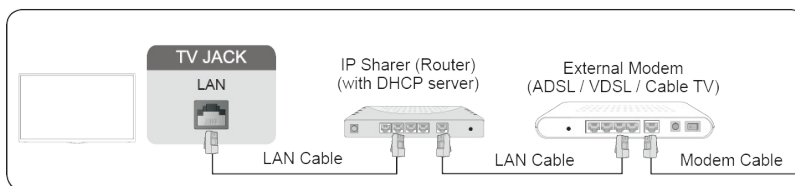
Connection

Ethernet

Connecting to the Internet

📌 NOTE

1. You can get access to the Internet through your TV.
2. We recommend to use a modem or router that supports Dynamic Host Configuration Protocol(DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks already have DHCP.



Connecting to a Wired (Ethernet) Network

🏠 > [System settings](#) > [Network](#) > [Network Configuration](#)

Set the TV network by selecting [Network Configuration](#) and press **OK** button to enter the submenu.

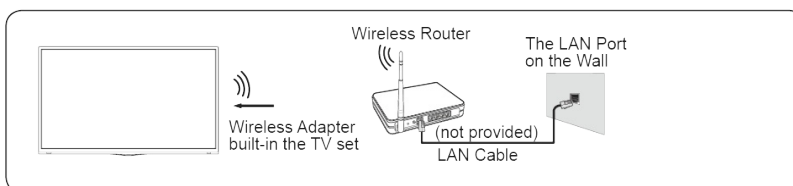
- [Connection Select](#)
Choose a wired network connection to access the Internet.
- [Ethernet](#)
Display the network status.
- [IP Settings](#)
Configure the IP setting for your network connection.

Wireless

Connecting to the Internet

📌 NOTE


- You get access to the Internet through your TV.
- Connect to an available wireless network.
- Make sure that you have the wireless router's SSID and password before attempting to connect.



Connecting to a Wireless Network

🏠 > [System settings](#) > [Network](#) > [Network Configuration](#)

Connection

You set the TV network by selecting Configuration and press the  button to enter the submenu.

- [Connection Select](#)
Choose a wireless network connection to access the Internet.
- [Advanced Settings](#)
Configure the advanced wireless network settings for the TV.
- [Add](#)
You can add wireless network.
- [Refresh](#)
Refresh wireless network.

NOTE

- If no wireless router is found, select [Add](#) and enter the network name in the SSID.
- If no wireless router is found, select [Refresh](#).

HDMI&CEC

Use the TV's remote control to control external devices that are connected to the TV by an HDMI cable. The external devices need to support HDMI & CEC Function (HDMI-CEC).

Connecting an external device through HDMI & CEC Function

 > [System settings](#) > [System](#) > [HDMI & CEC Functions](#) > [CEC Control](#)

1. Set [CEC Control](#) to On.
2. Connect an HDMI-CEC-compliant device to the TV.
3. Turn on the connected external device. The device is automatically connected to the TV. After connection is finished, you can access the menu of the connected device on your TV screen using your TV remote and control the device.

NOTE

- HDMI cables must be used to connect HDMI CEC-compatible devices to your TV.
- The HDMI CEC feature of the connected device must be turned on.
- If you connect an HDMI device that is not HDMI CEC-compatible, all the HDMI-CEC control features do not work.
- Depending on the connected HDMI device, the HDMI-CEC Control feature may not work.
- The HDMI CEC feature are supported One Touch Play, Routing Control, System Standby, Device OSD Name Transfer, Remote Control Pass Through, Give Device Power Status, System Audio Control.

HDMI 2.0 Format function

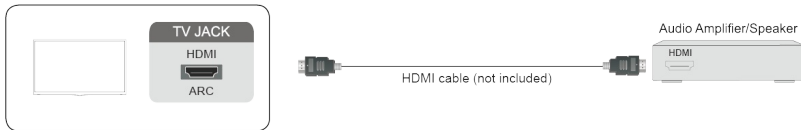
 > [System settings](#) > [System](#) > [HDMI & CEC Functions](#) > [HDMI 2.0 Format](#)

Please select the [Enhanced format](#) if your HDMI device supports 4K HDR. If you are not sure or if it does not support 4K HDR, please select [Standard format](#).

Connection

Connect an HDMI cable from an external digital audio system.

ARC enables the TV to directly output the digital sound through an HDMI cable. Please note that it works only when the TV is connected to the audio receiver that supports the ARC (Audio Return Channel) function.



NOTE

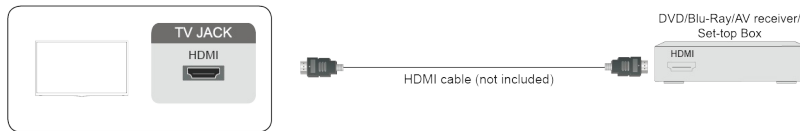
- When this port is used as the ARC function, it can be used as signal input when DVD is connected to amplifier and the amplifier is connected to the TV at the same time. (Some amplifiers may not support series connection.)

Connect an HDMI cable from an external A/V equipment.

Some devices such as DVD player require HDMI signal to be set to output in the device's settings.

Please consult your device user manual for instructions.

Please note that the HDMI connector provides both video and audio signals, it's not necessary to connect an audio cable.



Connect the USB devices such as hard drives, USB sticks and digital cameras for browsing photos, listening to music.



1. Support the U disk 4G, 8G, 16G, 32G, 64G, 128G and other common market size, 8T hard drive is currently supported.
2. Support format: NTFS, FAT32, EXT4.

Anyview Cast

Mirror content from your Android device to the TV.

 > [Inputs](#) > [Anyview Cast](#)

- Turn on the casting function of your Android device.
- Find the TV name in the searching list of your device and select it.
Wait for the connection progress to complete and the content on your device will be displayed on the TV.

NOTE

- Some Android devices may not support casting.



Mirror content from
your Android device



Anyview Stream

Share videos, music or pictures from your Android/ios/PC device to the TV screen.

 > [System settings](#) > [System](#) > [Application Settings](#) > [Anyview Stream](#)

1. Turn on the contents sharing function of your Android/ios/PC device.
2. Find the TV name in the searching list of your device and select it.
Wait for the connection progress to complete and select content you want to share.

NOTE

- TV and your Android/ios/PC device need to connect to the same network.
- Some devices may not support contents sharing function. If your device doesn't support contents sharing, you can download an app that supports the function.

Multi-screen











Smart Functions

Home

Getting familiar with the Home screen

Run the TV more conveniently by selecting the corresponding sections.

Press  button.

- You can always view the current time at the top of the Home screen.
- If your TV is connected to the Internet through a wireless connection or an Ethernet cable, then an icon  will be at the top left corner of the screen.
- Move an app, or an input, or a channel from the Home screen.
 - Select the item you want to move, press , and then display the tip .
 - Press  /  button to move it.
- Delete an app, or an input, or a channel from the Home screen.
 - Select the item you want to delete, press , and then display the tip .
 - Press  button twice constantly, and it will be deleted.

AccuWeather

Display weather information.

NOTE

- To display the local weather information correctly, TV must be connected to the Internet.

Search


Search the app you want.

Notifications

Allow pop-up notifications to appear for useful information and events that occur with your TV.

- Select **Notifications** on the Home screen, and then display **Advertising** , **New Arrivals** , **System message** , **Warnings And Legal Statements** only when starting the TV for the first time. Choose which types of notifications you would like to receive.

NOTE

- By  > **System settings** > **System** > **Advanced Settings** > **Notifications**, you can also choose which types of notifications you would like to receive.

Media

Playing Media contents

 > **Media**

Smart Functions

Play multimedia contents stored on your TV, smartphones, USB devices, cameras, PCs, etc.

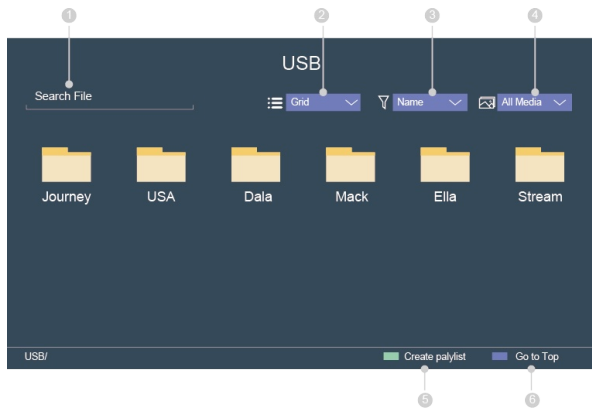
By default, there is [Anyview Stream](#) displayed on the Media screen. If your mobile device is connected to the TV, its name also appears on the Media screen.

NOTE



- For more information about Anyview Stream, refer to its detailed introduction.

 > [Media](#) > connected device

Select the content you want to play on the screen, like pictures, videos and music.




- ① Input the content name you want to play.
- ② Display the content list by [Grid](#), [List](#).
- ③ Arrange the content list by [Name](#), [Date modified](#), [Size](#).
- ④ Filter the content list by [All Media](#), [Photos](#), [Music](#), [Videos](#).
- ⑤ Create a photo, music, or video playlist.
- ⑥ Back to the top.

- Press  [GREEN] button to create a playlist.
- Select photo / music / video that you want to play.
- Press  [GREEN] button to play the list you have created.

Playing background music during viewing pictures

You need to:

- Create a music playlist as described above.
- Choose a picture to playback.
- Press  button.
- Select [Background music](#) and choose your music to play.

NOTE

- The TV may be support the following file formats:




Smart Functions

Medium	File Format
Video	.AVI, .WMV, .MP4, .MOV, .3GP, .MKV, .MPG, .MPEG, .VOB, .FLV, .WebM, .VRO, .OGM
Picture	.jpeg, .bmp, .PNG, .GIF, .webp, .mpo
Music	.mp3, .aac, .wma, .wav

- For more information about connection to PC/mobile device, refer to the detailed introduction of each part.

App

 > [Apps](#)

- Removing an app in [Apps](#)
 1. Select the app you want to remove, and then press  [RED] button.
 2. Select [OK](#). The selected app is deleted.
- Adding an app in [Apps](#) to the Home screen
 1. Select the app you want to add and then press  [GREEN] button.
 2. The selected app has been added to the Home screen.
- Sorting apps in [Apps](#)
 1. Press  [YELLOW] button.
 2. Sort Apps by [Name](#) / [Installation Date](#) / [Default](#).

 NOTE

- To use this function, TV must be connected to the Internet.
- Adding apps is free, but it might cost you money when using some apps.
- The default apps in [Apps](#) cannot be removed.

Adjusting the Picture Quality

Adjust current picture mode to apply to all sources or just current source.

Choosing a picture mode

 > [Settings](#) > [Picture](#) > [Picture Mode](#)

You can select the Picture Mode that provides the best viewing experience.

- [Standard](#)
Best suited for watching normal content e.g. News, Drama or Documentary.
- [Cinema day](#)
Best suited for watching movies in a bright environment.
- [Cinema night](#)
Best suited for watching movies with dark environment.
- [Dynamic](#)
Best suited for the content that requires vivid picture quality.
- [Sports](#)
Optimized picture for watching sports.


Changing the picture size

 > [Settings](#) > [Picture](#) > [Aspect Ratio](#)

You can change the size of the picture displayed on the TV screen.

- [Automatic](#)
Automatically switch Aspect Ratio between 16:9 and 4:3 based on the signal information.
- [16:9](#)
Best suited for 16:9 Widescreen content. This will also stretch 4:3 content to Widescreen.
- [4:3](#)
Best suited for 4:3 content.
- [Panoramic](#)
Provides a full screen image by stretching the edges whilst leaving the middle untouched.
- [Movie Zoom](#)
Provides a full screen image by zooming in on the movie.
- [Direct](#)
Point to point display also known as 1:1 Pixel Mapping.

Configuring advanced picture settings

 > [Settings](#) > [Picture](#) > [Picture Mode Settings](#)

You can select the Picture Mode that provides the best viewing experience.

- [Backlight](#)
Set the overall brightness of the screen.
- [Brightness](#)

Picture and Sound

Adjust the Brightness level to generate lighter or darker images.

- [Contrast](#)

Adjust the Contrast level to increase or decrease how bright images appear.

- [Colour Saturation](#)

Adjust the colour intensity of the picture for a more vibrant image.

- [Sharpness](#)

Adjust how sharp or soft edges of images appear.

- [Game Mode](#)

Best suited for PC or Games console. Reduces Input Lag and improves responsiveness. (This function is only applicable in certain models.)

- [Adaptive Contrast](#)

Automatically darken dark areas and lighten light areas of images to see more details.

- [Ultra Smooth Motion](#)

Reduce seeing afterimages that are left on the screen when viewing fast-moving objects. (This function is only applicable in certain models.)

- [Noise Reduction](#)

Improve how clear the picture appears by reducing noise.

- [MPEG Noise Reduction](#)

Reduces MPEG block noise and provides clearer edge transitions.

- [Colour Temperature](#)

Adjust how warm(red) or cool(blue) the white areas of an image appears.

- [Expert Setting](#)

Adjust the colour space and Gamma to best suit the content you're viewing.

- [Restore Current Picture Mode Settings](#)

Restore all the picture settings in the current picture mode to the factory default values.

- [Overscan](#)

Change the video size settings to slightly crop the edges of the displayed image. (This function is only applicable in some countries.)

Adjusting the Sound Quality

Adjust current sound mode to apply to all sources or just current source.

Choosing a sound mode

 > [Settings](#) > [Sound](#) > [Sound Mode](#)

You can select a favourite sound mode suitable for the content type or the listening environment.

- [Standard](#)

In Standard mode, the TV delivers a flat frequency response, which preserves the natural characteristics of the original sound.

- [Speech](#)

In Speech mode low and high frequencies are attenuated to improve the reproduction and clarity of the human voice.

Picture and Sound

- [Late Night](#)
In Late Night mode, the TV will improve the reproduction and clarity of the human voice with a low volume level.
- [Music](#)
In Music mode low and high frequencies are emphasized to enhance musical instrument reproduction.
- [Theatre](#)
Theatre mode increases the surround sound effect and provides a more prominent subwoofer response.
- [Sports](#)
Optimized picture for watching sports.

Configuring advanced sound settings

 > [Settings](#) > [Sound](#) > [Sound Mode Settings](#)

You can personalise the sound quality by adjusting the following settings.

- [Apply Audio Settings](#)
Adjust current sound mode to apply to all source or just current source.
- [Equalizer](#)
Boost the volume at different frequencies.
- [Auto Volume Control](#)
Activate to prevent the volume from changing when you switch TV channels.
- [Restore Current Sound Mode Settings](#)
Restore all of the audio settings in the current audio mode to the factory default values.

Set time

 > [System settings](#) > [System](#) > [Time](#)

Set the current time based on your location.

- [Time Format](#)
Set the time to display in a 12 or 24-hour format.
- [Date/Time](#)
Set the Date and Time. You can set the date and time to automatically sync with Internet/broadcast or manual setup by yourself.
- [Time Zone](#)
Select your time zone.
- [Daylight Savings](#)
Select whether to apply Daylight Savings Time to the TV.

Use the timer

 > [System settings](#) > [System](#) > [Timer Settings](#)

Adjust the timer settings to suit your preference.

- [Sleep Timer](#)
Set the sleep timer to automatically turn the TV Off within a specified time: Off, 15 Minutes, 30 Minutes, 60 Minutes, 90 Minutes, 120 Minutes or User define.
- [Power On Timer](#)
Set the clock for the time you want the TV to turn on automatically. You can set the time only once or set the time in specified date by weekly.
- [Power Off Timer](#)
Set the clock for the time you want the TV to turn off automatically. You can set the time only once or set the time in specified date weekly.
- [Menu Timeout](#)
Set the amount of time that you would like for the menu to display: Off, 10s, 20s, 30s, 60s, 5min.
- [Auto Sleep](#)
Set the amount of time that you would like for TV auto power off without any activity: Off, 3H, 4H.
(This function is only applicable in some countries.)
- [Auto Standby with No Signal](#)
Set the time for auto standby with no signal: Off, 15 Minutes.

Notification

 > [System settings](#) > [System](#) > [Advanced Settings](#) > [Notifications](#)


Allow pop-up notifications to appear for useful information and events that occur with your TV, including: Advertising, New Arrivals, Warnings And Legal Statements and System message. You can enable / disable

System and support

each of these notifications.

 > [Notifications](#)

You can view the list of event messages generated by the TV.

 NOTE


To delete all notifications, select Clear All.

Upgrade

 > [System settings](#) > [Support](#) > [System Update](#)

Set your TV to receive the latest firmware.


- [Auto Firmware Upgrade](#)
Set your TV to automatically receive the latest firmware.
- [Check Firmware Upgrade](#)
Check to ensure that your TV has received the latest firmware.

 NOTE

- Please ensure your TV is connected to the Internet.
- [Check OAD Upgrade](#)
Check to ensure that your TV has received the latest firmware via the tuner.

 NOTE

- Please ensure your TV is connected to the Internet.
- This function is only applicable when Thailand and Malaysia are selected in Location.
- [Upgrade from USB](#)
Upgrade TV software from USB device.

 NOTE

- Please ensure the USB flash drive insert to USB2.0 port of the TV.
- The updating files must be available in root directory.
- The format of the USB must be FAT32 and the partition table type must be MBR.

Bluetooth

Connecting to Bluetooth Devices

Connect to the Devices using bluetooth technology

 > [System settings](#) > [Network](#) > [Bluetooth](#)

- [Remote Pairing](#)


1. Set [Bluetooth](#) to On.
2. Press and hold the MENU button until you heard a beep. Make sure your remote is close to this TV

System and support

(less than 10 feet)

- [Connecting to Bluetooth Devices](#)

1. Set [Bluetooth](#) to On.
2. Before pairing your Bluetooth devices, make sure they're in pairing mode.
3. Find the Bluetooth devices name in the [Equipment management](#) and select it. The device is automatically connected to the TV.

 NOTE

- This function is not available on certain models in specific geographical areas.
- Only one Bluetooth speaker and Bluetooth headphone can connect to TV, if a new Bluetooth speaker or headphone connected to TV, the old one should disconnect to TV automatically.
- Compatibility issues may occur, depending on the Bluetooth device.
- The TV and Bluetooth device may disconnect, depending on the distance between them.
- The TV supports Bluetooth keyboard, Bluetooth mouse, Bluetooth headset, Bluetooth speakers and so on.

Self Diagnosis

Diagnose issues with your TV.

 > [System settings](#) > [Support](#) > [Self Diagnosis](#)

Use the [Picture Test](#) to help diagnose video issues and the [Sound Test](#) to diagnose sound issues. You can also view signal strength information for over-the-air digital signals by using the [Network Test](#) and the [Input Connection Test](#).

Picture Problem

When the TV has trouble with the picture, these steps may help resolve the problem.

Picture Test

 > [System settings](#) > [Support](#) > [Self Diagnosis](#) > [Picture Test](#)

Before you review the list of problems and solutions below, use [Picture Test](#) to determine if the problem is caused by the TV. [Picture Test](#) displays a high definition picture that you can examine for flaws or faults.

The problem	Possible Solutions
No picture, or black and white picture.	<ul style="list-style-type: none">• Unplug TV from AC outlet and re-plug after 60 seconds.• Check that the Colour Saturation is set to 50 or higher.• Try different TV channels.
The picture is distorted.	<ul style="list-style-type: none">• The compression of video content may cause picture distortions, especially in fast moving pictures from sports programmes and action movies.• If the signal reception is weak or poor, screen distortion may be visible but it is not a malfunction.• Mobile phones used close to the TV (within 1 m) may cause noise on analogue and digital channels.

NOTE

- If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact the service company in your country.
- If the test picture is displayed properly, there may be a problem with an external device. Please check the connections.
- If the problem persists, check the signal strength or refer to the external device's user manual.

Sound Problem

When the TV has difficulties with sound, these steps may help resolve the problem.

Sound Test

 > [System Settings](#) > [Support](#) > [Self Diagnosis](#) > [Sound Test](#)

If the TV plays the [Sound Test](#) melody without distortion, there may be a problem with an external device

TroubleShooting

or the broadcast signal's strength.

The problem	Possible Solutions
There is no sound or the sound is too low at maximum volume.	Check the volume control of the device (cable or satellite box, DVD, Blu-ray, etc.) connected to your TV.
Picture is normal, but no sound.	<ul style="list-style-type: none">• Check the volume settings.• Check if 'Mute' mode is set to on.
The speakers are making an odd sound.	<ul style="list-style-type: none">• Make sure that the audio cable is connected to the correct audio output connector on the external device.• For antenna or cable connections, check the signal information.• A low signal level may cause sound distortions.

Picture and Sound Problem

When the TV has difficulties with sound and picture, these steps may help resolve the problem.


Picture Test

 > [System settings](#) > [Support](#) > [Self Diagnosis](#) > [Picture Test](#)

Sound Test

 > [System settings](#) > [Support](#) > [Self Diagnosis](#) > [Sound Test](#)

If the [Sound Test](#) and [Picture Test](#) are normal, there may be a problem with an external device or the broadcast signal's strength.

The problem	Possible Solutions
No sound and picture.	<ul style="list-style-type: none">• Check if the power cord is plugged into a powered AC outlet.• Press the  button in the remote control to activate the unit from Standby.• Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV but I get no picture and/or sound.	<ul style="list-style-type: none">• Check the correct connection on the external source and the input connection on the TV.• Make sure you have made the correct selection for the input mode for the incoming signal.
Sound and picture distorted or appear wavy.	<ul style="list-style-type: none">• Some electrical appliances may affect TV set. If you turn off the appliance and the interference goes away, then move it further away from TV.• Insert the power plug of the TV set into another power outlet.
Sound and picture is blurry or cuts out momentarily.	<ul style="list-style-type: none">• If you use an external antenna, check the direction, position and connection of the antenna.• Adjust the direction of your antenna or reset or fine tune the channel.

Internet Problem


When the TV has difficulties connecting to the Internet, these steps may help resolve the problem.

Troubleshooting

Network Test

 > [System settings](#) > [Support](#) > [Self Diagnosis](#) > [Network Test](#)

If the TV network is connected, the screen will display [Connected successfully](#).

The problem	Possible Solutions
The TV cannot connect to your network or apps.	Make sure the TV has a network connection . <ul style="list-style-type: none">• Run Network Test ( > System settings > Support > Self Diagnosis > Network Test) .• Contact your Internet service provider.
The wireless network connection failed.	Make sure your wireless modem/router is on and connected to the Internet.
The wireless network signal is too weak.	Position your wireless router, modem router, or access point in a central location. Avoid putting it in a corner.

Recording/Timeshift Function Isn't Working

When Timeshift or Schedule recording aren't working, these steps may help resolve the problem.

The problem	Possible Solutions
Schedule Recording cannot be used.	<ul style="list-style-type: none">• Check if there is a USB device connected to the TV.• Recording will automatically stop if the signal becomes too weak.• Check the free space on the USB device. The function will not work if there isn't enough storage space on the USB device.

NOTE

- The Recording/Timeshift functions are only applicable in certain models.

My File Won't Play

When files aren't playing, this may help resolve the problem.

The problem	Possible Solutions
Some files can't be played.	This problem may occur with high-bitrate files. Most files can be played back, but you might experience problems with high-bitrate files.

Other Issues

Use these procedures to resolve other issues that may occur.

The problem	Possible Solutions
The TV is hot.	Watching TV for an extended period of time causes the panel to generate heat. The heat from the panel is dissipated through internal vents running along the top of the TV. However, after extended use, you may feel hot when touch it . This heat, however, is not a

TroubleShooting

	defect and does not affect the TV's functionality.
The TV smells of plastic.	This smell is normal and will dissipate over time.
The plastic cabinet makes a "clicking" type of sound.	The "click" sound can be caused when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.

Service Contact

Country	Hotline Number	Website
Austria	+43-0820420411	www.eseco.at
Belgium	+32 (0)11 281780	www.servilux.be
Denmark	+45-44503039	www.elektronik-centret.dk
France	+33 (0)1 76 49 05 05	www.hisense.fr
Germany	+49 (0)800 900 0169	www.hisense.de
Hungary	+36-614772070	www.aagservice.hu
Italy	+39-800 321 999	www.hisenseitalia.it
Norway	+47-815 81 333	www.infocare.no
Spain	+34-960 468 888	www.hisense.es
Sweden	+46 911 21 14 50	www.assistkedjan.se
Switzerland	+41 (0) 900782400	www.stagicp.ch
Netherlands	+085-5000402	www.hisense-nederland.nl
Portugal	+351 707 780 368	www.hisense.pt
UK	+44 (0)333 800 2200	www.hisense.co.uk
Czech Republic	+420 776 284 770	www.hisense.cz
Russia	+8 800 510 99 99	www.hisense.ru

www.hisense-europe.com

www.hisense.com/en

For more information, please contact the service company in your country.

Launching the E-manual

 > [Settings](#) > [Support](#) > [E-manual](#)


View the embedded E-manual that contains information about your TV's key features.

- Words in blue (e.g., [Picture Mode](#)) indicate a menu item.
- The small black circle indicates the button on the remote control.

Disclaimer:

Instructions and images through this manual are only for reference and may differ from the actual product.

Using the buttons in the E-manual

- Search 
Search for the product information, and the E-manual will provide all the titles and content that contains the search information.
- Link
Allows you to access the corresponding reference page.